### **Prize Draw Terms & Conditions:**

1. **Eligibility:** The prize draw is open to UK residents aged 18 or over. .
2. **Entry Requirements:** To enter, participants must complete the survey and opt in to the prize draw by providing their contact details. Only one entry per person is permitted.
3. **Prize Details:** The winner will receive **one free single session**, which must be booked and used between **September and December**. The prize is non-transferable and cannot be exchanged for cash or other services.
4. **Winner Selection & Notification:** The winner will be selected at random from all eligible entries and notified via email. If the winner does not respond within 7 days, a new winner may be selected.
5. **Booking & Redemption:** The free session must be scheduled within the stated period, subject to availability and can only be redeemed between Mon - Friday, 9am - 3.30pm
6. **Data Protection:** Any personal data provided for the prize draw will be used solely for the purpose of administering the competition and will not be shared with third parties.
7. **General Conditions:** ZooLab reserves the right to modify, suspend, or cancel the prize draw in the event of unforeseen circumstances.

By entering the prize draw, participants agree to these terms and conditions.